



DISTANCE LEARNING

FAQs for Distance Learning:

1. Where do I find GaVIEW? How do I log in?

The link for GaVIEW is: <https://albanystate.view.usg.edu/d2l/login> Log in with your ASU username (characters to the left of the @ symbol in your ASU email address) and ASU password.

eCore classes are found here: <https://go.view.usg.edu/d2l/login> for eCore log in assistance: <https://ecore.usg.edu/current-students/what-is-my-goview-login>

2. I can't log into GaVIEW, how do I reset my password?

If you are a currently registered student, and are unable to log in using your username (only the characters to the left of @ symbol in ASU email address), you may need to reset your ASU password here: <https://passwordreset.microsoftonline.com/>

3. I can't see my classes. What could be wrong?

Be sure you have taken the GaVIEW Orientation Completion Quiz. Classes will not appear in GaVIEW until the first day of the semester. If you are having issues accessing your classes in GaVIEW, verify your registration status in Banner, then email asuonline@asurams.edu

4. How do I set up notifications in GaVIEW?

Use the Notification feature to remind you of due dates via text message or email. To do this, log into a course, click your name in upper right corner, click Notifications, and select the notifications you would like to receive.

5. How do I access 24/7 tutoring?

Log into any course in GaVIEW and click the Study Aids tab in the toolbar. Select Smarthinking from the dropdown menu and follow the prompts to select the subject of your choice.